

C.A.S.E. Program - From Weld County District Attorney Kenneth R. Buck

New Banking E-Mail Scam Hitting Colorado

In the last two weeks, the Weld County District Attorney's Office has received several complaints about fraudulent e-mails that appear to be from banks that are actually an attempt to steal your personal information.

The e-mails, which appear to be from well-known banks or credit unions, create a sense of urgency by stating that your account has been "limited" or otherwise compromised. The messages ask you to click on a link, where you are asked to enter personal information or bank account numbers. This is a scam! Often, these messages contain misspelled words or incorrect grammar.

The messages may contain official bank logos or appear to come from e-mail accounts with the bank's name in the address.

If you receive a notice from your bank, do not click on any links. Instead, call your bank using the phone number printed on your official statements and ask if there is a problem. Do not call any numbers listed on the e-mail.

If you believe the e-mail is fraudulent, you may report it to the National Fraud Information Center, by calling 1-800-876-7060. Here are pictures of what some of the scam e-mails look like:

Subject: Your account has been temporarily limited. ID: 8810c1



We're glad you're here. Thanks for choosing

Denver Community Credit Union:



CHASE 🗘

Dear Customer,

Your account has been temporarily limited. To remove the limitation from your account please confirm your credit card details on file.

For confirmation, please click the link below:

Sign In to Chase account

We apologise for any inconvenience caused. Thank you.

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Denver Community Credit Union Online® Banking Alert

Dear Customer,

Due to concerns, for the safety and integrity of the Denver Community Credit Union we have issued this warning message.

It has come to our attention that your Denver Community Credit Union account information needs to be updated as part of our continuing commitment to protect your account and to reduce the instance of fraud on our website. If you could please take 2-5 minutes out of your online banking experience and update your personal records you will not run into any future problems with the online service.

Please click $\underline{www.denvercommunity.coop/update}$ to start the process.

This is required for us to continue to offer you a safe and risk free environment However, Failure to do so may result in temporary account suspension. Please understand that this is a security measure intended to help protect you and your account. We apologize for any inconvenience.

Thanks for your co-operation.

Your security is important to us.