



# Fraud Alert!

**C.A.S.E.**

*Churches Against  
Senior Exploitation*

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## You've Got Mail? Beware of delivery scam

***The United States Postal Service has reported that scammers are stealing the company's identity in an attempt to steal yours.***

You've got mail. What starts out as an innocent looking email purportedly alerting you to an undeliverable package, can deliver quite the blow to your finances.

Scammers are sending out very real looking emails claiming to alert residents to an undelivered package. The message looks to be authentic and asks the recipient to download an attached confirmation and take it to the post office. The attachment is really a virus that immediately begins phishing through your computer for personal and bank account information.



There also is a telephone version where, in order to give you information about your undelivered package, they ask for personal information to "confirm your identity."

Scammers have used this ploy with other delivery agencies as well, including UPS and FedEx.



**Don't click on the attachment or link.**



**Hang up the phone.**

- Don't just believe an email because it looks real. Verify its authenticity.
- Be cautious of attachments, links and pop-ups.
- Watch for poor grammar and spelling, which are indicators of fraud.
- Be wary of callers or emails pushing for immediate action and warning of dire consequences.
- Never give out personal information over the phone.
- If you receive this email, forward it to the real USPS: [spam@uspis.gov](mailto:spam@uspis.gov).
- If you do click on the link, change your passwords immediately and conduct a virus scan.
- If you have questions about a USPS delivery, call (877) 876-2455.

**Immediately report to your local police agency if you think you are a victim of crime.  
To view other Fraud Alerts, go to [www.weldda.com](http://www.weldda.com).**